

**BOARD OF COUNTY COMMISSIONERS
AGENDA ITEM SUMMARY**

Meeting Date: 7/20/05

Division: County Administrator

Bulk Item: Yes x No

Department: Technical Services

Staff Contact Person: James Van Tassel

AGENDA ITEM WORDING: Presentation of Years of Service Award for 25 years of service to Lisa Druckemiller, Telecommunication Administrator, Technical Services.

ITEM BACKGROUND: See Attached

PREVIOUS RELEVANT BOCC ACTION: N/A

CONTRACT/AGREEMENT CHANGES: N/A

STAFF RECOMMENDATIONS: Present Plaque

TOTAL COST: N/A

BUDGETED: Yes N/A No

COST TO COUNTY: N/A **SOURCE OF FUNDS:**

REVENUE PRODUCING: Yes N/A No **AMOUNT PER MONTH Year:**

APPROVED BY: County Atty: N/A OMB/Purchasing Risk Management

DIVISION DIRECTOR APPROVAL: Thomas Willi
(Thomas Willi)

DOCUMENTATION: Included x Not Required

DISPOSITION:

AGENDA ITEM #

25 Years of Service Award for Lisa Druckemiller

Lisa began her career with Monroe County on June of 1980, as one of the County's Phone Board Operator's. In February of 1991, the Phone Board Operations were moved into the Technical Services Department. With no prior experience, short of her experience as an operator, she became the County's Administrator of Tele-Communications and hit the ground running. The rest is history ...

Each year since her assignment as Administrator, she has renegotiated contracts saving the County thousands of dollars, \$80,000 annually in 2005 alone. She has improved the overall Administration of the billing; Plus worked tirelessly to improved support, reduce outages and their durations, in general she has made our Tele-Communications Network on "World Class".

To give some idea of the magnitude of her responsibilities; our network has grown ten fold over the past 10 years. Today we have over 1,500 phone sets throughout the County with its related infrastructure that she helped design. Plus she manages over 300 Cell phones, the related accounts, and all the associated administration.

She has been was named employee of the month twice, February 2000 and again in October 2001, and then Employee of the year in 2001. Quite a feat.

Lisa is always the professional and probably one of the most respected and dedicated employees in the County family. I can say with confidence that the County is very fortunate to have someone of her caliber!